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Contra Costa County Transportation Resource Guide

Prepared for

Metropolitan Transportation Commission
101 Eighth Street
Oakland, California 94607

By RIDES for Bay Area Commuters, Inc.

Contra Costa County Transportation Resource Guide

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About This Guide

The *Contra Costa County Transportation Resource Guide* is intended for use by staff members at social service offices, career centers and community-based organizations who provide direct assistance to welfare to work participants. This guide is not intended to replace schedules and route maps available from individual transit agencies. This guide gives welfare to work participants and their advisors a general idea of what kinds of options are available and how to get more information about them.

This guide contains several types of transportation information:

1. **TravInfo®** - information about how to use this useful transportation number.
2. **TakeTransit Trip PlannerSM** - information about how to use this new online trip planning tool.
2. **Quick Transportation Contacts** - lists all Contra Costa County transit operators and non-transit transportation services' phone numbers and Web sites.
3. **Transit** - detailed information about buses, trains and paratransit services operating in or near Contra Costa County.
4. **Non-transit transportation** - information about driving, carpooling, vanpooling, Park & Ride lots, High Occupancy Vehicle (HOV) lanes, bicycling, children's transportation, taxis, airport and subsidy/incentive programs.
6. **Key Destinations Guide** - lists bus routes serving Contra Costa County's Employment and Human Services offices, one-stop career centers, community colleges, adult schools and related sites.
7. **Bay Area Transit Map** - full color.

The information in this resource guide is subject to change. If you have information changes or updates, please call RIDES for Bay Area Commuters at 510-893-7665 and ask for the Jobs Access Coordinator.

More copies of this guide and future updated versions can be obtained by calling the MTC/ABAG Library at 510-464-7836 or by going to the MTC Web site and downloading copies at www.mtc.ca.gov.

TravInfo®

TravInfo® provides San Francisco Bay Area travelers with a single phone number for current traffic, transit and ridesharing information and operators. TravInfo® is publicly funded, so the service is free.*

TravInfo® is available to travelers 24 hours a day, seven days a week and is brought to you by the Metropolitan Transportation Commission. **TTY/TDD: 817-1718**

How to Use TravInfo®

Dial the TravInfo® number, **817-1717**, anywhere in the 408, 415, 510, 650, 707 and 925 area codes. You do not have to dial an area code.

Then select one of the numbered options below:

1. Public transit or paratransit
2. Current traffic conditions
3. Carpooling, vanpooling and Commuter Check®
4. Highway construction updates
5. Parking, bicycling and airport ground transportation
6. Questions, comments or to request more information about TravInfo®
7. Trip planning to Pacific Bell Park

Once you have chosen an option, a recorded menu will provide further numbered prompts. If you do not wish to wait for the recorded prompts, refer to “TravInfo® Speed Dial Codes” in the appendix of this guide.

Information you should have before you speak to a transit operator about planning your trip:

1. Origin address and cross street
2. Destination address and cross street
3. Day of travel
4. Arrival/departure times

*A local telephone toll charge may apply. Call Pacific Bell at 800-310-2355 to determine if a local toll charge applies and the amount of the charge.

TakeTransit Trip PlannerSM

The TakeTransit Trip PlannerSM is a new online tool for planning trips on bus, train and ferry. TakeTransitSM currently includes public transit agencies serving primarily Alameda, Contra Costa and San Francisco counties and the San Francisco International Airport. The remaining Bay Area transit agencies will be added in the next 18 months.

How to Use TakeTransit Trip PlannerSM

TakeTransitSM is an automated trip planner accessed online through the Bay Area Transit Information Web site (www.transitinfo.org). To use the trip planner, click on the link, "Use the TakeTransitSM automated transit trip planner." To plan your trip, type in the address, intersection or landmark for both your trip origin and destination. Select a trip time and any trip preferences, such as requesting the fastest or cheapest route and then click on the "Plan your Trip!" button. The system will return an itinerary that includes which transit operator and routes to take, when and where to board, where to transfer, the cost of the trip and the trip's duration. Additional links provide a static schedule of the selected route as well as a detailed map illustrating how to walk to the nearest transit stop or final destination.

The following agencies are currently in the TakeTransitSM system:

AC Transit (Alameda and Contra Costa counties)

BART

County Connection (Contra Costa County)

Emery Go-Round (Emeryville)

Muni (San Francisco)

Union City Transit

Ferry Services:

Alameda/Oakland Ferry

Alameda Harbor Bay Ferry

Angel Island/Tiburon Ferry

Blue & Gold Ferry

Golden Gate Ferry

Vallejo Baylink Ferry

- ◆ **Go to www.transitinfo.org and select "Use the TakeTransitSM automated transit trip planner."**

Contra Costa County Quick Transportation Contacts

For transportation information

Call **817-1717** or go to **www.transitinfo.org**

Bus Services

AC Transit	817-1717 + press 1111	www.actransit.org
County Connection	925-676-7500	www.cccta.org
Golden Gate Transit	415-455-2000	www.goldengatetransit.org
Greyhound	800-231-2222	www.greyhound.com
SMART	888-802-9625	www.sj-smart.com
Tri Delta Transit	925-754-4040	www.trideltatransit.com
WestCAT	510-724-7993	www.westcat.org

BART	817-1717 + press 11121	www.bart.gov
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Trains

Altamont Commuter Express (ACE Train)	800-411-7245	www.acerail.com
Amtrak	800-872-7245	www.amtrak.com

Paratransit Services

County Connection Link	925-938-7433	TDD 800-735-2922
East Bay Paratransit	510-287-5040	TDD 510-287-5065
Richmond Paratransit	510-307-8027	
Tri Delta Transit Dial-A-Ride	925-754-3060	TDD 925-754-3695
WestCAT Dial-A-Ride	510-724-7433	TDD 800-735-2929

Automobile Transportation

Department of Motor Vehicles	800-777-0133	www.dmv.ca.gov TTY/TDD 800-368-4372
Driving Directions*		www.mapquest.com http://maps.yahoo.com
Insurance Quotes*		www.insweb.com

Carpooling & Vanpooling

RIDES for Bay Area Commuters	800-755-POOL	www.rides.org
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**RIDES for Bay Area Commuters, Inc. (RIDES) provides these Web site addresses as an informational resource only. RIDES does not certify or guarantee the information or quotes provided at these Web sites. Guide users are advised to screen Web site information or quotes to their personal satisfaction.*

Contra Costa County Quick Transportation Contacts (continued)

Park & Ride Lots

RIDES for Bay Area Commuters	800-755-POOL	www.rides.org
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HOV (Diamond) Lanes

RIDES for Bay Area Commuters	800-755-POOL	www.rides.org
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Bicycle Services

Bridges - Bike Crossing		www.transitinfo.org
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BART Bike Parking	510-464-7133	www.bart.gov
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Park & Ride Lot Bike Lockers	800-834-3032	
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RIDES for Bay Area Commuters	800-755-POOL	www.rides.org
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TravInfo® Bicycle Information	817-1717 + press 52	www.transitinfo.org
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Children's Transportation

CalWORKs Children's	Call your caseworker	
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Transportation Project		
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Contra Costa Child Care Council		www.cocokids.org
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- Bishop Ranch/South area	925-830-0506	
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- Central area	925-676-5437	
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- East area	925-778-5437	
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- West area	510-758-5439	
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School Access Program	925-671-5246	www.cccan.org
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Private Shuttle Companies		
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- Angie's Transportation	925-755-2925	
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- Kids Taxi Service	925-825-5223	
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- Something More	510-741-8525	
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Transportation		
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Consult your Yellow Pages under "Buses - School Transportation" for the latest information

Taxis

Consult your Yellow Pages under "Taxicabs" for the latest information

Airport Transportation Information

Oakland International	510-577-4000	www.oaklandairport.com
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San Francisco International	800-SFO-2008	www.sfoairport.com
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San Jose International	408-277-4759	www.sjc.org
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Subsidy and Incentive Programs

CalWORKs Rides to Success	Call your caseworker	
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CCCAN programs	888-833-4499	www.cccan.org
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Commuter Check®	800-559-7909	
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Regional Transit Discount Card	817-1717	www.transitinfo.org
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Contra Costa County Transit Overview

The following public transit services are available to Contra Costa County residents.

- Call 817-1717 or go to www.transitinfo.org for more transit information.

AC Transit page 13

Provides local service in west Alameda and Contra Costa counties (Richmond/El Sobrante in the north to Fremont in the south) and transbay commuter service to San Francisco.

Intercity services (only routes that directly serve Contra Costa County residents included):

- El Cerrito BART – Montclair (Route 15)
- El Cerrito – Bayfair BART (Routes 40 – 43)
- Grizzly Peak – Arlington Av. (Route 67)
- Richmond BART – El Cerrito BART (Route 68)
- Leroy Heights – Sherwood Forest (Route 69)
- El Cerrito del Norte BART – Richmond Parkway Transit Center (Route 70)
- W.C.C. Justice Center – El Cerrito del Norte BART (Route 71)
- Richmond – Downtown Oakland (Routes 72 – 73)
- Hilltop Mall – Marina Bay (Route 74)
- El Cerrito del Norte BART – El Cerrito BART (Route 75)
- Contra Costa College – El Cerrito BART (Route 76)
- Richmond BART – Contra Costa College (Route 78)
- San Francisco – El Cerrito (Routes G, H, HX)
- San Francisco – El Sobrante (Routes L, LA, LB, LB1, LC)
- San Francisco – Richmond (Route LD)

Other services: ADA paratransit service for Alameda County and parts of Contra Costa County (East Bay Paratransit).

Amtrak - Capitol Corridor page 33

Provides rail service between Sacramento and San Jose.

BART page 24

Provides rail service in Alameda, Contra Costa, San Francisco and San Mateo counties.

County Connection page 15

Provides regular and express bus service in central Contra Costa County with connections to Antioch, El Sobrante and Pleasanton.

Intercity services:

- Walnut Creek – Diablo Valley College – Pleasant Hill (Route 102)
- Lafayette – Moraga/Orinda (Route 106)
- Pleasant Hill BART – Shadelands Office Park – John Muir Hospital (Route 107)
- N. Concord BART – Martinez Amtrak (Route 108)

Contra Costa County Transit Overview (continued)

- Clayton – Concord BART – Diablo Valley College – Pleasant Hill (Route 110)
- Concord BART – Oak Grove Rd. – Treat Blvd. – Pleasant Hill BART (Route 111)
- Concord BART – Monument Blvd. – Pleasant Hill BART (Route 114)
- Concord BART – Pleasant Hill BART – Walnut Creek BART (Route 115)
- Walnut Creek – Pleasant Hill – Martinez Amtrak (Route 116)
- Concord BART – Morello – Martinez Amtrak (Route 118)
- Walnut Creek BART – Alamo – Danville - San Ramon – Dublin/Pleasanton BART station (Route 121)
- Danville – San Ramon Valley (Route 221)
- San Ramon Transit Center – Pleasanton/Dublin BART (San Ramon Shuttle/Route 259)
- Concord BART – Martinez Amtrak (Route 308)
- Clayton Rd – Concord BART – Diablo Valley College (Route 314)
- Walnut Creek – Danville – San Ramon ACE Shuttle (Route 920)
- Pittsburg/Bay Point BART – Walnut Creek BART – Hillcrest Park & Ride (Kirker Pass Express/Route 930)
- Richmond BART – El Sobrante – Orinda BART (Pablo Dam Express/Route 950)
- San Ramon – Bishop Ranch – Danville – Walnut Creek BART – Mitchell Park & Ride (Bishop Ranch Express/Route 960)
- Dublin/Pleasanton BART – Bishop Ranch (San Ramon Commuter Express/Route 970)

Other services: ADA paratransit service for central and southern Contra Costa County (County Connection Link).

Tri Delta Transit..... page 17

Provides local and express bus service for Antioch, Bay Point, Brentwood (local service called Brentwood Dimes-A-Ride), Oakley, Pittsburg (local service called Route 70) and Shore Acres.

Intercity services:

- Amtrak – Martinez – Pittsburg – Antioch (Route 200)
- Pittsburg/Bay Point BART – Hillcrest Park & Ride – Oakley – Brentwood (Express Route 300)
- Pittsburg/Bay Point BART – Bay Point – Pittsburg – Antioch – Hillcrest Park & Ride (Route 380)
- Oakley – Antioch (Route 383)
- Pittsburg/Bay Point BART – Pittsburg – Antioch (Route 387)
- Pittsburg/Bay Point BART – Antioch – Hillcrest Park & Ride (Route 388)
- Bay Point – Pittsburg/Bay Point BART (Route 389)
- Pittsburg/Bay Point BART – Pittsburg – Antioch – Hillcrest Park & Ride (Route 390)
- Pittsburg/Bay Point BART – Antioch – Oakley – Brentwood (Route 391)

Contra Costa County Transit Overview (continued)

- Pittsburg/Bay Point BART – Antioch – Oakley – Brentwood (Route 392)

- Bay Point – Pittsburg/Bay Point BART – Pittsburg – County East Mall (Route 393)
- Antioch – Oakley – Brentwood – Byron – Lawrence Livermore/Sandia Lab (Lawrence Livermore/Sandia Lab Delta Express)
- Antioch – Oakley – Brentwood – Byron – Pleasanton (Hacienda Delta Express)

Other services: ADA paratransit service for eastern Contra Costa County (Tri Delta Transit Dial-A-Ride) and Brentwood Dimes-A-Ride service.

WestCAT page 18

Provides local fixed-route bus service for Crockett, Hercules, Pinole, Rodeo and MonTaraBay and express bus service for Hercules, Pinole, Hilltop Mall area and El Cerrito del Norte BART station.

Intercity services:

- Crockett – Rodeo – Hercules (Route 11)
- Pinole – Richmond Parkway Transit Center (Route 16)
- Pinole – Bayview – Richmond Parkway Transit Center (Route 17)
- Tara Hills – Pinole – Richmond Hilltop (Route 18)
- Richmond Hilltop – Pinole – Hercules (Route 19)
- El Cerrito del Norte – Richmond Hilltop – Hercules – Martinez (Martinez Link/Route 30Z)
- Rodeo – Hercules – Pinole – Hilltop – El Cerrito del Norte BART (Route J)
- Hercules Transit Center – El Cerrito del Norte BART (Route JX)

Other services: ADA paratransit service for parts of western Contra Costa County (WestCAT Dial-A-Ride).

The following public transit services are also available to Contra Costa County residents:

Altamont Commuter Express (ACE Train) page 28

Provides rail service from San Joaquin County to Alameda, Contra Costa and Santa Clara counties.

Altamont Commuter Express (ACE) is accessible to Contra Costa County residents by using:

- County Connection ACE Shuttle from Danville, San Ramon and Walnut Creek to Pleasanton ACE Station (Route 920)

Golden Gate Transit (Marin County) page 20

Provides daily regional fixed-route bus service in western Contra Costa, Marin, San Francisco and Sonoma counties. Also provides ferry service between Marin County and San Francisco.

Intercounty service (only routes that directly serve Contra Costa County residents included):

- El Cerrito del Norte BART - Richmond BART - San Rafael (Route 40)

Contra Costa County Transit Overview (continued)

SMART (San Joaquin County) page 22

Provides long-distance, subscription bus service from San Joaquin County to cities in Alameda, Contra Costa and Santa Clara counties.

Wheels (Alameda County) page 23

Provides fixed-route service for the cities of Dublin, Livermore and Pleasanton. *Intercounty service (only routes that directly serve Contra Costa County residents included):*

- Dublin/Pleasanton BART - Walnut Creek BART - Pleasant Hill BART (Route 70)

Contra Costa County Bus Services

AC Transit

817-1717 + press 1111 • www.transitinfo.org

Service area	<ul style="list-style-type: none"> • Provides local service in west Alameda and Contra Costa counties (from Richmond/El Sobrante in the north to Fremont in the south) and transbay commuter service to San Francisco • Transit connections with ACE Train, Alameda/Oakland Ferry, Alameda Harbor Bay Ferry, Amtrak, BART, County Connection, Dumbarton Express, Emery Go-Round, Golden Gate Transit, Muni, SamTrans, Union City Transit, Vallejo Transit, VTA and WestCAT
Hours of operation	<ul style="list-style-type: none"> • Monday – Sunday: 5:30 am – midnight • Late night "owl" service: 1 am - 5 am • Hours vary for each bus route • Call above number for more information
Operator assistance	<ul style="list-style-type: none"> • Monday – Friday: 7 am – 6 pm • Saturday – Sunday: 9 am – 5 pm • English and Spanish assistance available
Fares	<ul style="list-style-type: none"> • Adult local and intercity: \$1.35; 10 rides \$11.50; monthly pass \$49 • Adult basic transbay: \$2.50; 10 rides \$22; monthly pass \$80 • Adult long-distance transbay: \$2.75; 10 rides \$25; monthly pass \$90 • Child (under 5): free, two free per fare-paying adult (beyond two children, child (age 5 -12) fare applies) • Child (5 - 12) local and intercity: \$.65; 10 rides \$5.50; monthly pass \$27 • Youth (13 - 17) local and intercity: \$1.35; 10 rides \$5.50; monthly pass \$27 • Disabled/senior (65+) local and intercity: \$.65; 10 rides \$5.50; monthly pass \$13 • BARTPlus pass with unlimited rides on AC Transit (not including transbay service): \$28 - \$61 • Information on transbay fares for children, youth, disabled and seniors are available, call above number
Transfers	<ul style="list-style-type: none"> • \$.25 within AC Transit (AC) system; 10 transfers \$2.50 • <i>BART</i> does not accept AC transfers; riders transferring to AC can purchase a two-part AC Transit/BART transfer for \$1.15 (good for an AC Transit trip away from BART and AC Transit trip back to BART) or use BARTPlus pass for free travel • <i>County Connection</i> no transfer arrangement • <i>Golden Gate Transit</i> (GGT) accepts AC transfers onto GGT Route 40 for a \$1.35 credit on local travel; riders transferring to AC from GGT Route 40 receive free transfer on local travel - only

on first bus boarded in East Bay

AC Transit (continued)

	<ul style="list-style-type: none"> • <i>WestCAT</i> (WC) accepts AC transfers for \$.75 credit on local travel and \$.50 credit on Martinez Link (30Z), J, and JX routes at El Cerrito BART; \$.75 credit at stations north of El Cerrito BART; riders transferring to WC receive free transfer on local travel
Tickets	<ul style="list-style-type: none"> • Single rides are paid for on the bus • Tickets and monthly passes can be purchased at: <ul style="list-style-type: none"> - AC Transit, 1600 Franklin St., Oakland, 94612 - By mail, enclose SASE, check & mail to above address - Berkeley TRiP, 2033 Center St., Berkeley - Local Albertsons, Longs Drugs and Safeways stores • Go to www.transitinfo.org for a complete list of retail locations
Printed materials	<ul style="list-style-type: none"> • Schedules available on all buses • Also available at: <ul style="list-style-type: none"> - AC Transit, see address above • Materials available in English, Chinese and Spanish • Go to www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none"> • Most buses are equipped with bike racks • Call above number for more information
Wheelchair access	<ul style="list-style-type: none"> • Lifts available on all buses

County Connection

817-1717 + press 1113 • www.transitinfo.org

Service area	<ul style="list-style-type: none">• Provides regular and express bus service in central Contra Costa County with connections to Antioch, El Sobrante and Pleasanton• Transit connections with AC Transit, ACE Train, BART, Benicia Transit, Fairfield-Suisun Transit, Golden Gate Transit, Tri Delta Transit, WestCAT and Wheels
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 5:30 am – 9:30 pm• Saturday: 9 am – 7 pm• Sunday: four bus routes operate, 104, 121, 308 and 314• Hours vary for each bus route• Call above number for more information
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 6 am – 7 pm• Saturday: 8 am – 5 pm• No Sunday assistance available• Translation service available for nearly every language
Fares	<ul style="list-style-type: none">• Adult/youth: \$1.25; 20 rides \$20; 40 rides \$35• Adult express: \$1.50; 40 rides \$45• Child (under 6): free, limit two children per fare-paying adult (beyond two children, adult/youth fare applies)• Disabled/senior (65+): \$.50; 40 rides \$12• BARTPlus pass with unlimited rides on County Connection: \$28 - \$61
Transfers	<ul style="list-style-type: none">• Free within County Connection (CC) system• <i>ACE Train</i> does not accept CC transfers; riders transferring to CC receive free transfer with ACE ticket or pass on Route 920 connecting shuttle service• <i>AC Transit</i> no transfer arrangement• <i>BART</i> does not accept CC transfers; riders transferring to CC receive \$.75 credit with transfer or use BARTPlus pass for free travel• <i>Golden Gate Transit</i> no transfer arrangement• <i>Tri Delta Transit</i> accepts CC transfers (free) at shared bus stops; riders transferring to CC receive free transfer at shared bus stops• <i>WestCAT's Martinez Link (30Z)</i> accepts CC transfer as a \$.50 credit; riders transferring to CC receive free transfer at shared bus stops• <i>Wheels</i> accepts CC transfers (free) on local travel; riders transferring to CC receive free transfer on travel

County Connection (continued)

Tickets	<ul style="list-style-type: none">• Single rides are paid for on the bus• Tickets and multiple ride punch cards can be purchased at:<ul style="list-style-type: none">- County Connection Transportation Center at Walnut Creek BART- By mail, call 925-676-7500- Retail locations, call 925-676-7500
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- County Connection Transportation Center at Walnut Creek BART- Local libraries, hospitals and city offices• Some materials available in Spanish• Go to www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none">• Lifts or ramps available on all buses

Tri Delta Transit

817-1717 + press 111551 • www.transitinfo.org

Service area	<ul style="list-style-type: none"> • Provides local and express bus service for Antioch, Bay Point, Brentwood (local service called Dimes-A-Ride), Oakley, Pittsburg (local service called Route 70) and Shore Acres • Also provides intercounty commuter express service from Antioch, Oakley, Brentwood and Byron to Lawrence Livermore/ Sandia Lab in Livermore and Hacienda Business Park in Pleasanton • Transit connections with BART and County Connection
Hours of operation	<ul style="list-style-type: none"> • Monday – Friday: 3:19 am – 1:16 am • Saturday – Sunday: 7 am – midnight • Hours vary for each bus route • Call above number for more information
Operator assistance	<ul style="list-style-type: none"> • Monday – Friday: 5:30 am – midnight • Saturday – Sunday: 8 am – midnight • English and Spanish assistance available
Fares	<ul style="list-style-type: none"> • Adult/youth (6+) regular & express: \$.75; 20 rides \$13.50 • Child (under 6): free, two free per fare-paying adult (beyond two children, adult/youth fare applies) • Disabled/senior (65+): \$.25; 20 rides \$5 • Dimes-A-Ride all persons: \$.20; \$.75 for a transfer • BARTPlus pass with unlimited rides on Tri Delta Transit: \$28 - \$61
Transfers	<ul style="list-style-type: none"> • Free within Tri Delta Transit (TDT) system • <i>BART</i> does not accept TDT transfers; riders transferring to TDT receive \$.50 credit on travel with transfer or use BARTPlus pass for free travel • <i>County Connection</i> accepts TDT transfers (free) at shared bus stops; riders transferring to TDT receive free transfer at shared bus stops
Tickets	<ul style="list-style-type: none"> • Single rides are paid for on the bus • Tickets can be purchased at: <ul style="list-style-type: none"> - Tri Delta Transit, 801 Wilbur Av., Antioch - Retail locations, call 925-754-6622
Printed materials	<ul style="list-style-type: none"> • Schedules available on all buses • Also available at: <ul style="list-style-type: none"> - Tri Delta Transit, see address above • Materials available in English and Spanish • Go to www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none"> • Bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none"> • Lifts available on all buses, but not all bus stops are accessible • Call above number for more information

WestCAT

817-1717 + press 11153 • www.transitinfo.org

Service area	<ul style="list-style-type: none">• Provides local fixed-route bus service for Crockett, Hercules, Pinole, Rodeo and MonTaraBay and express bus service for Hercules, Pinole, Hilltop Mall area and El Cerrito del Norte BART station• WestCATDial-A-Ride service is available for the general public in Rodeo and Crockett weekdays and throughout the service area on Saturdays• Martinez Link (30Z) connects western Contra Costa County to the County Seat (offices) in Martinez• Transit connections with AC Transit, BART, County Connection, Golden Gate Transit and Vallejo Transit
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4:30 am – midnight• Saturday: 7 am – midnight• Sunday: 8 am – 8 pm• Hours vary for each bus route• Call above number for more information
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 6 am – 10 pm• Saturday: 6 am – 7 pm• Sunday: 9 am – 5- pm• Spanish assistance available Monday – Friday 9 am – 5 pm
Fares	<ul style="list-style-type: none">• Adult/youth (6+): local & express \$1; 10 rides \$7.50 (good for all routes except Martinez Link); Dial-A-Ride \$1; monthly pass not available• Child (under 6): free, limit two children per fare-paying adult (beyond two children, adult/youth fare applies)• Disabled/seniors (65+): local & express \$.35; Martinez Link \$.50; Dial-A-Ride \$.60; monthly pass not available• BARTPlus pass with unlimited rides on WestCAT and Martinez Link: \$28 - \$61
Transfers	<ul style="list-style-type: none">• Free within WestCAT (WC) system (including Martinez Link)• <i>AC Transit</i> accepts WC transfers (free) on local travel; riders transferring to WC receive \$.75 credit on local travel and \$.50 credit on Martinez Link, J, and JX routes at El Cerrito BART/\$.75 credit at stations north of El Cerrito BART• <i>BART</i> does not accept WC transfers, riders transferring to WestCAT receive \$.50 credit with transfer or use BARTPlus pass for free travel• <i>County Connection</i> accepts Martinez Link transfers (free); riders transferring to Martinez Link receive \$.50 credit• <i>Golden Gate Transit</i> does not accept WC transfers; riders transferring to WC receive \$.50 credit

WestCAT (continued)

Tickets	<ul style="list-style-type: none">• Single rides are paid for on the bus• Tickets can be purchased at:<ul style="list-style-type: none">- WestCAT, 601 Walter Av., Pinole- By mail, call above number
Printed materials	<ul style="list-style-type: none">• Schedules available on all buses• Also available at:<ul style="list-style-type: none">- WestCAT, see above address• Materials available in English only• Go to www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Bike racks available on most buses• Call above number for availability• Bike racks not available on Dial-A-Ride vans
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses and Dial-A-Ride vans

More Bus Services

Golden Gate Transit

817-1717 + press 11151 • www.transitinfo.org

Service area	<ul style="list-style-type: none">• Provides daily regional fixed-route bus service in western Contra Costa, Marin, San Francisco and Sonoma counties• Golden Gate Ferries operate between two locations in Marin and San Francisco counties• Golden Gate Transit Route 40 serves the El Cerrito del Norte and Richmond BART stations for access to/from central Marin County (with connecting service to other GGT routes available at the San Rafael Transit Center)• Transit connections with AC Transit, Alameda/Oakland Ferry, Alameda Harbor Bay Ferry, Amtrak, BART, County Connection, Golden Gate Ferry, Greyhound, Mendocino Transit Authority, Muni, Petaluma Transit, Presidio Shuttle, SamTrans, Santa Rosa CityBus, Sonoma County Transit, Tiburon/Angel Island Ferry, Tiburon/San Francisco Blue & Gold Fleet Ferry, Vallejo Baylink Ferry, Vallejo Transit and WestCAT
Hours of operation	<ul style="list-style-type: none">• Daily: 5 am – 1 am (basic service routes)• Hours vary for each bus route• Call above number for more information
Operator assistance	<ul style="list-style-type: none">• Daily: 7 am – 7 pm• English and limited Spanish assistance available
Fares	<ul style="list-style-type: none">• Fares are determined by departure point and distance traveled (fare zones)• Adult: local Marin County \$1.50 - \$6 (cash fare)• Child (under 6): free, limit two children per fare-paying adult (beyond two children, youth fare applies)• Youth (6 - 18): 25% discount off adult cash fare• Disabled/senior (65+): 50% discount off adult cash fare• Ride Value Discount Ticket Book program available for frequent riders: 20% discount off adult cash fare• Call above number for more information
Transfers	<ul style="list-style-type: none">• Free within Golden Gate Transit system• Free between Golden Gate Transit (GGT) and Golden Gate Ferry• <i>AC Transit</i> accepts GGT Route 40 transfers (free) on local travel - only on first bus boarded in East Bay; riders transferring to GGT Route 40 receive a \$1.35 credit on local travel• <i>BART</i> no transfer arrangement• <i>County Connection</i> no transfer arrangement• <i>WestCAT</i> accepts GGT Route 40 transfers for \$.50 credit; riders

transferring to GGT Route 40 do not receive any credit

Golden Gate Transit (continued)

Tickets	<ul style="list-style-type: none">• Single rides are paid for on the bus• Ride Value Discount Ticket Books can be purchased at various locations, call above number for details or go to www.goldengate.org/fareprograms for a complete ticket book vendor list
Printed materials	<ul style="list-style-type: none">• Schedules and system maps available on most buses• Call above number to get free schedules and system maps• Materials available in English only, except Route 40 Schedule Brochure which is available in Spanish as well• Go to www.transitinfo.org for schedules and system maps that can be printed• Or go to www.goldengatetransit.org for transit information specialty brochures
Bike access	<ul style="list-style-type: none">• Most buses are equipped with bike racks• Many bus stops have bike racks• Call above number for more information or to request <i>Bike to Transit</i> brochure or go to www.goldengatetransit.org
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses, but not all bus stops are accessible• Call above number for more information or to request <i>Intercounty Paratransit Handbook</i> and <i>Welcome Aboard</i> or go to www.goldengatetransit.org

SMART

800-802-9675 • www.sj-smart.com

Service area	<ul style="list-style-type: none">• Provides long-distance, subscription bus service from San Joaquin County to cities in Alameda, Contra Costa and Santa Clara counties• San Joaquin County pick-ups: Park & Ride lots in Escalon, Lathrop, Lodi, Manteca, Ripon, Stockton and Tracy• Contra Costa County drop-off: Bishop Ranch Business Park in San Ramon• Reservations necessary for all rides• Transit connections with AC Transit, ACE Train, County Connection, VTA and Wheels
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 6:05 am – 5:12 pm• Hours vary for each bus route• Call above number for more information
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 7:30 am – 4:30 pm• Reservations necessary for all rides• English and Spanish assistance available
Fares	<ul style="list-style-type: none">• All persons round-trip: \$10 – \$11; monthly passes \$102 – \$143 (based on distance traveled)
Transfers	<ul style="list-style-type: none">• No transfers available
Tickets	<ul style="list-style-type: none">• Single rides and monthly passes are paid for on the bus
Printed materials	<ul style="list-style-type: none">• Printed schedules available by mail, call above number• Materials available in English only• Go to www.sj-smart.com for schedules that can be printed
Bike access	<ul style="list-style-type: none">• Bike racks available on all buses
Wheelchair access	<ul style="list-style-type: none">• Lifts available on all buses

Wheels

817-1717 + press 11154 • www.transitinfo.org

Service area	<ul style="list-style-type: none"> • Provides fixed-route service for Dublin, Livermore and Pleasanton • Also provides flexible route service with possibly more convenient pick up/drop off points with DART service. Call 925-447-3287 for more information. • Wheels Route 70 serves the Walnut Creek and Pleasant Hill BART stations and travels to Dublin/Pleasanton BART for access to Alameda County • Transit connections with ACE Train, BART and County Connection
Hours of operation	<ul style="list-style-type: none"> • Monday – Friday: 4:30 am – 1 am • Saturday: 7 am – 1 am • Sunday: 7 am – 11:15 pm • Hours vary for each bus route • Call above number for more information
Operator assistance	<ul style="list-style-type: none"> • Monday – Friday: 4 am – 1 am • English assistance only
Fares	<ul style="list-style-type: none"> • Adult/youth (6+): \$1.25; 10 rides \$7.50; 40 rides \$24; monthly pass not available • Child (under 6): free, limit two children per fare-paying adult (beyond two children, adult/youth fare applies) • Disabled/seniors (65+): \$.40; monthly pass \$8
Transfers	<ul style="list-style-type: none"> • Free within Wheels system • <i>ACE Train</i> does not accept Wheels transfers; riders transferring to Wheels can use ACE ticket or pass (free) for Wheels connecting shuttle service • <i>BART</i> does not accept Wheels transfers; riders transferring to Wheels receive \$.40 credit on local travel • <i>County Connection</i> accepts Wheels transfers (free) on local travel; riders transferring to Wheels receive free transfer on local travel
Tickets	<ul style="list-style-type: none"> • Single rides are paid for on the bus • Multiple-ride tickets available at: <ul style="list-style-type: none"> - Wheels, 1362 Rutan Ct., Ste. 100, Livermore, 94550 - By mail, send SASE, check & mail to above address - Los Positas College Bookstore, 3033 Collier Canyon Rd. - Local Albertsons, Raleys and Safeways
Printed materials	<ul style="list-style-type: none"> • Schedules available on all buses • Also available at: <ul style="list-style-type: none"> - Wheels, see above address • Materials available in English only • Go to www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none"> • Bike racks available on all buses

Wheelchair access

- Lifts available on all buses

BART

817-1717 + press 11121 • www.transitinfo.org

Service area	<ul style="list-style-type: none">• Provides rail service in Alameda, Contra Costa, San Francisco and San Mateo counties• BART service lines:<ul style="list-style-type: none">- Dublin/Pleasanton to/from San Francisco/Daly City- Fremont to/from Richmond- Fremont to/from San Francisco/Daly City- Pittsburg/Bay Point to/from Colma- Richmond to/from Colma/Daly City• Transit connections with nearly every transit provider in the Bay Area
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4 am – 1 am• Saturday: 6 am – 1 am• Sunday: 8 am – 1 am• Prior to traveling in early morning or late night, check BART schedules for the times of the first and last trains at each station
Operator assistance	<ul style="list-style-type: none">• Monday – Saturday: 6 am – midnight• Sunday: 8 am – midnight• English, Chinese and Spanish assistance available
Fares	<ul style="list-style-type: none">• Based on distance traveled• Adult: one-way \$1.10 - \$4.65; discount tickets \$30 (\$32 value) and \$45 (\$48 value)• Children (under 5): free• Children (5 - 12): discount ticket \$4 (\$16 value)• Disabled/seniors (65+): discount ticket \$4 (\$16 value)• BARTPlus pass: \$28 – \$61
Transfers	<ul style="list-style-type: none">• No discount on transfers from bus transit to BART• BARTPlus (\$28 – \$61) pass allow for unlimited use on local transit and fixed amount for BART (valid for two-week period)• Call above number for more information• Transfers fares from BART to bus transit:<ul style="list-style-type: none">- <i>AC Transit</i> BART riders transferring to AC Transit can purchase a two-part AC Transit/BART transfer for \$1.15, good for local travel or use BARTPlus pass for free travel- <i>County Connection</i> BART riders transferring to County Connection receive \$.75 credit on travel or use BARTPlus pass for free travel- <i>Golden Gate Transit</i> no transfer arrangement- <i>SMART</i> no transfer arrangement- <i>Tri Delta Transit</i> BART riders transferring to Tri Delta Transit receive \$.50 credit on travel with transfer or use BARTPlus pass for free travel- <i>WestCAT</i> BART riders transferring to WestCAT receive \$.50

credit with transfer or free transfer with BARTPlus pass

BART (continued)

	<ul style="list-style-type: none"> - <i>Wheels</i> BART riders transferring to Wheels receive \$.40 credit on local travel • BARTPlus (\$28 – \$61) pass allow for unlimited use on local transit and fixed amount for BART (valid for two-week period) • Call above number for more information
Tickets	<ul style="list-style-type: none"> • Individual tickets can be purchased at all stations • High-value tickets and BARTPlus can be purchased at: <ul style="list-style-type: none"> - Embarcadero, Lake Merritt, Montgomery and Walnut Creek BART stations - By mail, enclose SASE, check & mail to BART, 800 Madison Av., Oakland, CA 94607 Attn: Pass Office - Online, go to www.bart.gov - Berkeley TRiP, 2033 Center St., Berkeley - Local Albertsons, Longs Drugs and Safeways • Call above number or go to www.transitinfo.org for more retail locations
Printed materials	<ul style="list-style-type: none"> • Schedules and maps available at all stations • Materials available in English, Chinese and Spanish • Go to www.transitinfo.org for schedules that can be printed
Bike access	<ul style="list-style-type: none"> • Allowed on specific lines and at specific times • See <i>All About BART</i> brochure or go to www.transitinfo.org for more information
Wheelchair access	<ul style="list-style-type: none"> • Accessible elevators allow for access to platforms at all stations • Prior to travel call 888-2-ELEVAT to verify if elevators on your line are working

Connecting Services to/from BART

(public transit, paratransit and shuttles)

817-1717 • www.transitinfo.org

Public transit is always open to the public. Operation hours and fare information can be found in the "Bus Services" section of the guide.

Paratransit is open to qualified ADA disabled persons only. Fare information can be found in the "Paratransit Services" section of the guide.

Shuttles are open and/or free to the public, except where noted.

Concord	<i>County Connection 817-1717 + press 1113</i> <ul style="list-style-type: none">• Bus routes: 110, 111, 114, 115, 117, 118, 124, 129, 308, 314, 991 <i>Wells Fargo Bank Shuttle 925-674-3807</i> <ul style="list-style-type: none">• Open to employees, visitors and customers only• Serves Concord Airport Plaza buildings• Operation hours: Monday - Friday, peak hours, every 20 minutes <i>Bank of America Shuttle 925-675-4741</i> <ul style="list-style-type: none">• Open to employees, visitors and customers only• Serves Concord Gateway Building• Operation hours: Monday - Friday, peak hours, every 20 minutes
El Cerrito del Norte (El Cerrito)	<i>AC Transit 817-1717 + press 1111</i> <ul style="list-style-type: none">• Bus routes: 7, 67, 68, 70, 71, 72, 72L, 73, 75, 76, 376, L, LB, LC <i>Golden Gate Transit 817-1717 + press 11151</i> <ul style="list-style-type: none">• Bus route: 40 <i>Vallejo Transit 817-1717 + press 11521</i> <ul style="list-style-type: none">• Bus routes: 80, 90, 91 <i>WestCAT 817-1717 + press 11153</i> <ul style="list-style-type: none">• Bus routes: 30Z (Martinez Link), J, JX <i>Interagency Paratransit Transfer Site 817-1717 + press 121</i> <ul style="list-style-type: none">• East Bay Paratransit, Run About (Vallejo) and Whistlestop Wheels (Marin County) transfer passengers here• Operation hours: daily, 8 am - 5:30 pm, reservations required <i>Berlex Shuttle 510-262-5000</i> <ul style="list-style-type: none">• Open to employees, visitors and clients only• Serves Richmond campus• Operation hours: Monday - Friday, peak hours, every 30 minutes
El Cerrito Plaza (El Cerrito)	<i>AC Transit 817-1717 + press 1111</i> <ul style="list-style-type: none">• Bus routes: 15, 43, 67, 68, 72, 72L, 73, 75, G
Lafayette	<i>County Connection 817-1717 + press 1113</i> <ul style="list-style-type: none">• Bus routes: 106, 126, 206, 206L
North Concord/Martinez	<i>County Connection 817-1717 + press 1113</i> <ul style="list-style-type: none">• Bus routes: 108, 117A, 117B, 117L

Connecting Services to/from BART (continued)

North Concord/Martinez	<i>Interagency Paratransit Transfer Site 817-1717 + press 121</i> <ul style="list-style-type: none"> • County Connection Link and Tri Delta Transit Dial-A-Ride transfer passengers here • Operation hours: daily, 8 am - 5:30 pm, reservations required
Orinda	<i>County Connection 817-1717 + press 1113</i> <ul style="list-style-type: none"> • Bus routes: 126, 950 <i>Interagency Paratransit Transfer Site 817-1717 + press 121</i> <ul style="list-style-type: none"> • County Connection Link and East Bay Paratransit transfer passengers here • Operation hours: daily, 8 am - 5:30 pm, reservations required <i>Orinda Woods Shuttle 817-1717 + press 11121</i> <ul style="list-style-type: none"> • Open to residents of Orinda Woods Apartments only • Operation hours: Monday - Friday, peak hours, every 20 minutes
Pittsburg/Bay Point	<i>Tri Delta Transit 817-1717 + press 111551</i> <ul style="list-style-type: none"> • Bus routes: 300, 380, 387, 388, 389, 390, 391, 392, 393 <i>Interagency Paratransit Transfer Site 817-1717 + press 121</i> <ul style="list-style-type: none"> • County Connection Link and Tri Delta Dial-A-Ride transfer passengers here • Operation hours: daily, 8 am - 5:30 pm, reservations required
Pleasant Hill	<i>County Connection 817-1717 + press 1113</i> <ul style="list-style-type: none"> • Bus routes: 107, 109, 111, 114, 115, 116 <i>Benicia Transit 817-1717 + press 1154</i> <ul style="list-style-type: none"> • Bus route: Benicia – Pleasant Hill Shuttle <i>Fairfield-Suisun Transit 817-1717 + press 11551</i> <ul style="list-style-type: none"> • Bus route: Solano BART Express/Route 40 <i>Wheels 817-1717 + press 11154</i> <ul style="list-style-type: none"> • Bus route: 70 <i>Interagency Paratransit Transfer Site 817-1717 + press 121</i> <ul style="list-style-type: none"> • Contra Costa County Link and Benicia Dial-A-Ride transfer passengers here • Operation hours: daily, 8 am - 5:30 pm, reservations required
Richmond	<i>AC Transit 817-1717 + press 1111</i> <ul style="list-style-type: none"> • Bus routes: 68, 71, 73, 74, 76, 78, 376 <i>Golden Gate Transit 817-1717 + press 11151</i> <ul style="list-style-type: none"> • Bus route: 40
Walnut Creek	<i>County Connection 817-1717 + press 1113</i> <ul style="list-style-type: none"> • Bus routes: 101, 102, 104, 105, 115, 116, 121, 930, 960 <i>Wheels 817-1717 + press 11154</i> <ul style="list-style-type: none"> • Bus route: 70

Altamont Commuter Express (ACE Train)

800-411-7245 or 817-1717 + press 1125 • www.transitinfo.org

Service area	<ul style="list-style-type: none"> • Provides rail service from San Joaquin County to Alameda and Santa Clara counties • San Joaquin County stations: Lathrop/Manteca, Stockton and Tracy • Alameda County stations: Fremont, Livermore, Livermore Vasco Rd. and Pleasanton • Santa Clara County stations: San Jose, Santa Clara Downtown and Santa Clara Great America • Transit connections with AC Transit, County Connection, VTA and Wheels
Hours of operation	<ul style="list-style-type: none"> • Monday – Friday: 4:15 am – 8:28 pm • No weekend service available
Operator assistance	<ul style="list-style-type: none"> • Monday – Friday: 8 am – 5pm • No weekend assistance available • English and Spanish assistance available
Fares	<ul style="list-style-type: none"> • Based on how many zones traveled through to reach destination • Six fare zones • Adult: one-way \$3 – \$11; round-trip \$4 – \$21 • Adult multiple-ride tickets: 20 rides \$35 – \$167 • Adult monthly pass: \$65 – \$307 • Children (under 6): free, limit one child per fare-paying adult (beyond one child, youth fare applies) • Youth, seniors and disabled persons may purchase any type of ticket at 10% discount • Call above number for more information
Transfers	<ul style="list-style-type: none"> • <i>AC Transit</i> accepts ACE ticket or pass on AC Transit connecting buses at Fremont Station (free); ACE does not accept AC Transit transfers • <i>County Connection</i> accepts ACE ticket or pass on Route 920 connecting shuttle service (free); ACE does not accept County Connection transfers • <i>Wheels</i> accepts ACE ticket or pass on Wheels connecting shuttle service (free); ACE does not accept Wheels transfers
Tickets	<ul style="list-style-type: none"> • One-way and round-trip tickets can be purchased at station platforms - exact change is required • Multiple-ride tickets and monthly passes can be purchased at these station platforms: <ul style="list-style-type: none"> - Lathrop/Manteca - Stockton - Tracy

Altamont Commuter Express (continued)

	<ul style="list-style-type: none"> • Tickets and monthly passes can also be purchased at: <ul style="list-style-type: none"> - Bishop Ranch Transportation Assoc., 2682 Bishop Dr., Ste. 210, San Ramon - Wheels Bus Transfer Facility, 2500 Railroad Ct., Livermore - VTA Headquarters, 2 North 1st St., San Jose - VTA Downtown San Jose Customer Service Center, 331 North 1st St., San Jose • Online, www.acerail.com (monthly passes only)
Printed materials	<ul style="list-style-type: none"> • Schedules available at all stations • Also available at: <ul style="list-style-type: none"> - Bishop Ranch Transportation Assoc., Wheels Bus Transfer Facility, VTA Headquarters, VTA Downtown San Jose Customer Service Center (see addresses above) - By mail, call 800-411-7245 • Materials available in English only • Go to www.transitinfo.org or www.acerail.com for schedules that can be printed
Bike access	<ul style="list-style-type: none"> • Allowed on train or leave bike in one of the bicycle lockers on platform • Bikes allowed in first car after locomotive only
Wheelchair access	<ul style="list-style-type: none"> • Trains, stations and platforms are accessible
Miscellaneous	<ul style="list-style-type: none"> • An emergency ride home program is offered to monthly passholders only, call above number for more information

Contra Costa County Paratransit Services

Paratransit services are curb-to-curb public transportation that is available to individuals whose disabilities prevent the use of accessible fixed-route buses and trains.

County Connection Link

925-938-RIDE • TDD 800-735-2922

Service area	<ul style="list-style-type: none">• Provides ADA paratransit service within and between the cities of Alamo, Concord, Danville, Lafayette, Martinez, Moraga, Orinda, Pleasant Hill, San Ramon and Walnut Creek• Coordinates with Benicia Dial-A-Ride, Tri Delta Dial-A-Ride, and Wheels Dial-A-Ride for intercity and intercounty paratransit travel
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 6 am – 10 pm• Saturday: 8:30 am – 7:30 pm• Sunday: service available in limited areas
Operator assistance	<ul style="list-style-type: none">• Monday – Friday: 8 am – 5 pm• No weekend operator assistance available• English and Spanish assistance available
Reservations	<ul style="list-style-type: none">• Reservations can be made one to seven days in advance
Eligibility	<ul style="list-style-type: none">• People with disabilities who are certified as ADA eligible• Call 925-938-RIDE for information on getting certified
Fares	<ul style="list-style-type: none">• \$2.50 flat rate

East Bay Paratransit

510-287-5040 • TDD 510-287-5065

Service area	<ul style="list-style-type: none">• Provides ADA paratransit service within and between cities in west Alameda County and Contra Costa County - same cities served by AC Transit (from Richmond/El Sobrante in the north to Fremont in the south)• Also serves San Francisco for trips to and from the East Bay• Coordinates with County Connection LINK (Contra Costa County), Whistlestop Wheels (Marin County) and VTA/Outreach (Santa Clara County) for intercounty paratransit travel
Hours of operation	<ul style="list-style-type: none">• Monday – Friday: 4:30 am – 1:30 am• Saturday: 6 am – 1 am• Sunday: 8 am – 1:30 am
Operator assistance	<ul style="list-style-type: none">• Monday – Sunday: 7 am – 7 pm (for reservations, otherwise operator is available same as hours of operation above)• English, Spanish and Cantonese assistance available
Reservations	<ul style="list-style-type: none">• Reservations can be made one to seven days in advance• Call before 5 pm for next day service

East Bay Paratransit (continued)

Eligibility	<ul style="list-style-type: none"> • People with disabilities who are certified as ADA eligible • Call 510-287-5000 for information on getting certified
Fares	<ul style="list-style-type: none"> • 0 to 8 miles: \$2.25 • 8 to 24 miles: \$4.50 • More than 24 miles: \$6.75

Richmond Paratransit

510-307-8027

Service area	<ul style="list-style-type: none"> • Provides paratransit service for people with disabilities, ADA eligible and seniors (65+) within and between the cities of Albany, El Cerrito, El Sobrante, Kensington, Pinole, Richmond and San Pablo • Coordinates with East Bay Paratransit for intercity and intercounty travel
Hours of operation	<ul style="list-style-type: none"> • Monday – Friday: 8:30 am – 4:30 pm • Saturday – Sunday: no service available
Operator assistance	<ul style="list-style-type: none"> • Monday – Friday: 8:30 am – 5 pm • Saturday – Sunday: no operator assistance available • English and Spanish assistance available
Reservations	<ul style="list-style-type: none"> • Same day service available • Reservations for medical appointments can be made one day in advance
Eligibility	<ul style="list-style-type: none"> • People with disabilities, ADA eligible and seniors (65+) • Must reside in El Sobrante, Kensington or Richmond • Call 510-307-8027 for information on getting certified
Fares	<ul style="list-style-type: none"> • \$2.50 one-way

Tri Delta Transit Dial-A-Ride **925-754-3060 • TDD 925-754-3695**

Service area	<ul style="list-style-type: none"> • Provides ADA paratransit service and service for seniors (65+) within and between the cities of Antioch, Bay Point, Brentwood, Oakley and Pittsburg • Coordinates with County Connection LINK for intercity travel
Hours of operation	<p><u>ADA service</u></p> <ul style="list-style-type: none"> • Monday – Friday: 4:30 am – 2 am • Saturday – Sunday: 8 am – midnight <p><u>Senior service</u></p> <ul style="list-style-type: none"> • Monday – Friday: 6:30 am – 5:30 pm • Saturday: 10 am – 6 pm • Sunday: no service available
Operator assistance	<ul style="list-style-type: none"> • Monday – Sunday: 8 am – 5 pm

- English and Spanish assistance

Tri-Delta Transit Dial-A-Ride (continued)

Reservations	<ul style="list-style-type: none"> • Reservations should be made 24 hours in advance and can be made up to three days advance
Eligibility	<ul style="list-style-type: none"> • People with disabilities who are certified as ADA eligible and seniors (65+) • Call 925-754-3060 for information on getting certified
Fares	<ul style="list-style-type: none"> • Fares determined by distance traveled (5 zones) and to a maximum of \$2 • \$.60 for first zone, then \$.30 for each zone thereafter

WestCAT Dial-A-Ride

510-724-7435 (local trips) or 510-724-3331 (regional ADA trips)

TDD 800-735-2929

Service area	<ul style="list-style-type: none"> • Provides paratransit service for people with disabilities, ADA eligible and seniors (65+) within and between the cities of Crockett, Hercules, MonTaraBay, Pinole, Port Costa and Rodeo • ADA regional trips can be scheduled, call above number for more information • Service is also available for the general public in Rodeo and Crockett weekdays and throughout service area on Saturdays
Hours of operation	<ul style="list-style-type: none"> • Monday – Friday: 6 am – 8 pm • Saturday: 9 am – 7 pm • Sunday: no service available
Operator assistance	<ul style="list-style-type: none"> • Monday – Friday: 6 am – 6:30 pm • Saturday: 8:30 am – 5:30 pm • English assistance only
Reservations	<ul style="list-style-type: none"> • Reservations should be made at least 2 hours in advance
Eligibility	<ul style="list-style-type: none"> • People with disabilities, ADA eligible, seniors (65+) and the general public • Call 510-724-7433 for information on getting certified for ADA regional trips
Fares	<ul style="list-style-type: none"> • \$.60 disabled/seniors • \$1 general public • \$2 ADA regional trips/10 rides \$15

Long-distance Services

Amtrak

817-1717 + press 111553 • www.transitinfo.org

Service area	<ul style="list-style-type: none"> • Provides medium- and long-distance rail service and feeder bus routes in Alameda, Contra Costa, Napa, San Francisco, Santa Clara, Santa Cruz, Solano, Sonoma and Yolo counties along with service throughout California • The Capitol Corridor travels between Sacramento and San Jose (go to www.capitolcorridor.org for more info) • Stations and stops in Contra Costa County: <ul style="list-style-type: none"> - Berkeley: 3rd St. & University Av. - Emeryville (staffed station): 5885 Landregan St. - Oakland-Jack London Square (staffed station): 245 Second St. • Transit connections to nearly every transit provider in the Bay Area
Hours of operation	<ul style="list-style-type: none"> • Varies for different routes
Operator assistance	<ul style="list-style-type: none"> • Call 800-USA-RAIL (800-872-7245) for operator assistance in English or Spanish • Recorded schedule information available 24 hours a day
Fares	<ul style="list-style-type: none"> • Based on distance traveled
Tickets	<ul style="list-style-type: none"> • Purchase onboard the train or at staffed stations • Phone, call 800-USA-RAIL • Online, go to www.amtrak.com

Greyhound

800-231-2222 • www.greyhound.com

Service area	<ul style="list-style-type: none"> • Provides medium- and long-distance bus service in Alameda, Contra Costa, Napa, San Francisco, Santa Clara, Santa Cruz, Solano and Sonoma counties along with service throughout California • Terminals and bus stops in Contra Costa County: <ul style="list-style-type: none"> - Oakland: 2103 San Pablo Av. - Hayward: 22589 Watkins St. - Livermore: 2617 Old First St. - Pleasanton (bus stop): 1st & Meal St. - must flag down bus
Hours of operation	<ul style="list-style-type: none"> • Varies for different routes
Operator assistance	<ul style="list-style-type: none"> • Call 800-231-2222 for 24 hours a day English assistance • Call 800-531-5332 for 24 hours a day Spanish assistance
Fares	<ul style="list-style-type: none"> • Based on distance traveled
Tickets	<ul style="list-style-type: none"> • Purchase at terminals • Phone, call 800-229-9424 • Online, go to www.greyhound.com (Ameripass only)

Non-transit Transportation Services

Automobile Transportation Services

Department of Motor Vehicles (DMV)

Driver's licenses and automobile insurance are required for every person operating a motor vehicle. All automobiles must be registered with the DMV. The DMV also has helpful information on buying a car.

In Contra Costa County there are several DMV locations:

Concord	2070 Diamond Bl.
El Cerrito	6400 Manilla Av.
Pittsburg	1399 Buchanan Rd.
Walnut Creek	1910 N. Broadway

- ◆ **Contact all DMV offices at 800-777-0133 or go to www.dmv.ca.gov** for information on driver's licenses, purchasing and operating a car and other topics. TDD 800-368-4327.

Buying a Car

- ◆ **Call the California Dept. of Consumer Affairs at 800-952-5210** for their booklet on buying a used car.
- ◆ **Go to www.carbuyingtips.com*** for information on buying new and used cars.
- ◆ **Go to www.smogcheck.ca.gov** for information on buying new and used cars, automotive repair and other related topics.
- ◆ **Go to a local library or bookstore** and ask for assistance in finding related materials.

Driving Directions

- ◆ **Call your employer** for directions to your worksite.
- ◆ **Go to www.mapquest.com* or <http://maps.yahoo.com>*** for directions to any location.

Insurance

- ◆ **Consult your Yellow Pages** under "Insurance" for a listing of insurance providers in your area.
- ◆ **Go to www.insweb.com*** for insurance quotes from a variety of insurers.

** RIDES for Bay Area Commuters, Inc. (RIDES) provides these Web site addresses as an informational resource only. RIDES does not certify or guarantee the information or quotes provided at these Web sites. Guide users are advised to screen Web site information or quotes to their personal satisfaction.*

Automobile Transportation Services (continued)

Smog Check

- ♦ **Call the DMV at 800-777-0133 or go to www.dmv.ca.gov for smog check information.**
- ♦ **Go to www.smogcheck.ca.gov for smog check information.**

Carpool and Vanpool Services

Carpools and Vanpools

RIDES for Bay Area Commuters provides free assistance to commuters who would like to carpool or vanpool by matching them with others who live and work near them.

RIDES will send a commuter a matchlist that confidentially lists names, phone numbers and home/work neighborhoods of other commuters with whom they can carpool or vanpool.

Carpooling works best for shorter commutes, while vanpools typically travel at least 40 miles round-trip.

Carpool to BART Parking Permit

RIDES also provides parking permits for people who carpool to BART stations. These permits allow each carpool to park in prime locations near the BART entrance gates. Each carpool partner needs to be issued a permit.

- ◆ **Call RIDES for Bay Area Commuters at 800-755-POOL** for carpool and vanpool assistance in English or Spanish. Assistance is available Monday through Friday 8 am – 5 pm or **go to www.rides.org** to fill out a simple form to request carpool/vanpool referrals (called a “matchlist”).

Casual Carpools

Casual carpooling is a East Bay phenomenon in which solo drivers heading for San Francisco pick up two passengers at one of more than a dozen designated pick-up spots.

Commuters who want a ride line up at designated pick-up spots and are picked up in order. The pick-up spots are not sanctioned by any city or agency and are subject to change. Drivers participate because they can take advantage of the free toll and HOV (diamond) lane approach to the Bay Bridge.

- ◆ **Call RIDES for Bay Area Commuters at 800-755-POOL** for casual carpool assistance including current pick-up spots in English or Spanish. Assistance is available Monday - Friday 8 am - 5 pm.
- ◆ **Go to the Environmental Defense Fund’s website at www.edf.org/carpools** which lists the current pick-up spots in the East Bay.

Park & Ride Lots

Park & Ride lots make carpooling, vanpooling and catching a bus easier by providing free, convenient pick-up and drop-off areas near major traffic corridors.

Park & Ride lots belong to Caltrans, churches, community centers, supermarkets and other organizations.

Contra Costa County has many Park & Ride lots:

Antioch	Hillcrest Av. at Route 4; for BART patrons only
Brentwood	Route 4 at Walnut Bl.
Concord	Route 242 at Willow Pass Rd. & Market St.
Crockett	I-80 at San Pablo Av. & Wanda St.
Danville	Sycamore Valley Rd. at I-680
Hercules	I-80 at Willow Av.
Hercules	San Pablo Av. and Sycamore at Route 4 & I-80
Martinez	Pacheco Bl. at Blum Rd., north of Route 4
Martinez	Route 4 at Alhambra
Orinda	Route 24 at Gateway Bl.
Pittsburg	Bliss Av. & Harbor St.
Pleasant Hill	Pleasant Hill BART station at Coggins Dr; parking structure only; no P&R signs; official P&R lot
Richmond	I-80 at Hilltop Dr.
Richmond	Richmond Parkway at I-80
San Ramon	Bollinger Canyon Rd. at I-680
San Ramon	San Ramon Transit Center at Bishop Ranch (Camino Ramon)
Walnut Creek	I-680 at Rudge Rd.
Walnut Creek	Mitchell Dr. at Oak Grove

- ◆ **Call RIDES for Bay Area Commuters at 800-755-POOL** for Park & Ride lot assistance in English or Spanish. Assistance is available Monday - Friday 8 am – 5 pm or **go to www.rides.org**. Ask for a copy of the *Lots & Lanes* brochure, which lists all of the HOV lanes and Park & Ride lots in the Bay Area.

High Occupancy Vehicle Lanes (Diamond Lanes)

High Occupancy Vehicle (HOV) lanes are also commonly called commuter lanes, carpool lanes, diamond lanes and express lanes. These lanes allow cars, buses, trucks and vans with at least two occupants (in some cases, at least three occupants are needed) to travel more quickly during designated peak-commute hours. Motorcycles and most compressed natural gas and electric-powered vehicles with or without passengers are also allowed to use the HOV lanes. During non-commute hours, the lanes revert to general traffic use.

Contra Costa County has three HOV lanes:

I-80

(Vehicles must have at least three persons)

WESTBOUND: Highway 4 in Hercules to the Bay Bridge toll plaza

- Designated hours: Monday - Friday 5 am - 10 am and 3 pm - 7 pm

EASTBOUND: Powell St. in Emeryville to Highway 4 in Hercules

- Designated hours: Monday - Friday 5 am - 10 am and 3 pm - 7 pm

I-680 Alamo to San Ramon

(Vehicles must have at least two persons)

NORTHBOUND: 0.4 miles south of Alcosta Blvd. on-ramp to Livorna Rd.

- Designated hours: Monday - Friday 6 am - 9 am and 3 pm - 6 pm

SOUTHBOUND: 0.5 miles north of Livorna Rd. off-ramp to 0.6 miles south of Alcosta Blvd. on-ramp

- Designated hours: Monday - Friday 6 am - 9 am and 3 pm - 6 pm

Route 4

(Vehicles must have at least two persons)

WESTBOUND only: Baily Rd. in Pittsburg to Port Chicago Hwy.

- Designated hours: Monday - Friday 6 am - 9 am

- ♦ **Call RIDES for Bay Area Commuters at 800-755-POOL** for HOV assistance in English or Spanish. Assistance is available Monday - Friday 8 am - 5 pm or **go to www.rides.org**. Ask for a copy of the *Lots & Lanes* brochure, which lists all of the HOV lanes and Park & Ride lots in the Bay Area.

Bicycle Commuting Services

RIDES for Bay Area Commuters

RIDES provides free general assistance to commuters who would like to bicycle to work with the Bike Buddy matchlist (which matches experienced bicyclists with new bicyclists), *Getting Started Biking* brochure and the *Bicycle Resource Guide*.

- ◆ **Call RIDES for Bay Area Commuters at 800-755-POOL** for Bike Buddy matchlist assistance or to request a copy of *Getting Started Biking*. Assistance is available Monday - Friday 8 am - 5 pm in English or Spanish. **Go to www.rides.org** for the *Bicycle Resource Guide*.

Bicycle Maps

There are several maps of Contra Costa County bike lanes and paths.

- ◆ **Pick up copies** of *East Bay: East of the Hills* and *East Bay: West of the Hills* at local bike stores and REI (\$6 each).
- ◆ **Call East Bay Regional Park District at 510-635-0135, ext. 2200** to request a copy of *East Bay Regional Parks Trails - Map Packets* (\$5).

Bicycle Parking/Bicycles on Bridges

BART provides bike parking at most BART stations. Caltrans provides bike parking at some Contra Costa County Park & Ride lots. Capacity and availability of parking varies.

TravInfo® and the San Francisco Bay Area Transportation Information Web site have information about crossing Bay Area bridges with a bicycle.

- ◆ **Call BART at 510-464-7133** for availability of bike lockers and to request a parking application. **Or go to www.bart.gov** and download an application.
- ◆ **Call Caltrans at 800-834-3032** for information about renting bike lockers and crossing Bay Area bridges with a bicycle.
- ◆ **Call TravInfo® at 817-1717 or go to www.transitinfo.org** for information about crossing Bay Area bridges with a bicycle.

Bicycles on Transit

Bikes are allowed on most transit routes in Contra Costa County. Bikes are usually allowed on board the bus or racks are provided on the front of the bus.

- ◆ **Check this guide's transit section** for bike access information.
- ◆ **Call your transit operator** for more specific rules, storage, route and schedule information.

Children's Transportation Services

Child Care Centers and Family Daycare with Transportation Services

The Contra Costa Child Care Council can provide referrals to child care centers and family daycare that provide transportation services. The Council has four resource and referral offices in Contra Costa County. You can also **go to www.cocokids.org**.

- ◆ **Call the Bishop Ranch/South area office at 925-830-0506** for referrals in Alamo, Danville and San Ramon in English. Assistance is available Monday – Thursday 9 am – 1 pm and Friday 9 am – noon. Call Central area office for Spanish assistance.
- ◆ **Call the Central area office at 925-676-KIDS (5437)** for referrals in Concord, Lafayette, Martinez, Moraga, Orinda, Pleasant Hill and Walnut Creek in English or Spanish. Assistance is available Monday – Wednesday 9 am – 4 pm, Thursday 9 am – 8 pm and Friday 9 am – noon.
- ◆ **Call the East area office at 925-778-KIDS (5437)** for referrals in Antioch, Bay Point, Brentwood, Byron, Discovery Bay, Oakley and Pittsburg in English or Spanish. Assistance is available Monday – Wednesday 9 am – 4 pm, Thursday 9 am – 8 pm and Friday 9 am – noon.
- ◆ **Call the West area office at 510-758-KIDY (5439)** for referrals in Crockett, El Cerrito, El Sobrante, Hercules, Kensington, Pinole, Port Costa, Richmond, Rodeo and San Pablo in English or Spanish. Assistance is available Monday – Wednesday 9 am – 4 pm, Thursday 9 am – 8 pm and Friday 9 am – noon.

Children's Transportation

CalWORKs Children's Transportation Project

The Contra Costa County Workforce Services Bureau has developed the Children's Transportation Project, a free, route-based subscription van service to transport the children of CalWORKs participants (K-8) to school and daycare. This service is available Monday – Friday 6 am – 6 pm

- ◆ **Call your case manager at the Contra Costa County Employment and Human Services Department** for more information and enrollment.

School Access Program

Contra Costa Commute Alternative Network (CCCAN) operates the **School Access Program** which offers complimentary ridematch referrals (SchoolPool), free bus tickets and bus route schedules to all public and private school children in the county (K-8).

- ◆ **Call for School Access Program information at 925-671-5246 or go to www.cccan.org**. Phone assistance is available Monday – Friday 8 am – 5 pm in English.

Children's Transportation Services (continued)

Private Shuttle Companies

There are companies that transport children for a fee within a designated service area.

Generally, participants must be pre-registered with the service and use it for regularly scheduled transportation to and from daycare, preschool, school, after-school activities and home. Parents who are pre-registered can request service for one-time only trips but this transportation usually is not guaranteed.

- ◆ **Call Angie's Transportation at 925-755-2925** for service within Antioch and Pittsburg.
- ◆ **Call Kids Taxi Service at 925-825-5223** for service within parts of Concord, Lafayette and Walnut Creek.
- ◆ **Call Something More Transportation at 510-741-8525** for service within El Sobrante, Pinole and upper Richmond area.
- ◆ **Consult your Yellow Pages under "Buses - School Transportation"** for the latest information.

Taxi Services

Contra Costa County has many taxi companies serving various parts of the county. Taxi services in Contra Costa County on average charge \$2 for the initial flag drop and then \$2 per mile, plus a set amount for every minute of waiting, generally around \$.35 per minute. Reservations are recommended.

- ◆ **Consult your Yellow Pages under “Taxicabs” for the latest information.**

Airport Transportation Services

A variety of public transit and private shuttle services provide transportation to the Oakland International Airport, San Francisco International Airport and San Jose International Airport from Contra Costa County.

- ◆ **Call the Oakland International Airport at 510-577-4000 or go to www.oaklandairport.com** for information about all of your transportation options. Phone assistance is available in English and Spanish.
- ◆ **Call the San Francisco International Airport at 800-SFO-2008 or go to www.sfoairport.com** for information about all of your transportation options. Phone assistance is available in English and Spanish.
- ◆ **Call the San Jose International Airport at 408-277-4759 or go to www.sjc.org** for information about all of your transportation options. Recorded phone assistance in English only.

Subsidy and Incentive Programs

CalWORKS Rides to Success (RTS)

The Contra Costa County Workforce Services Bureau has developed the Rides to Success (RTS) service, a demand-response transportation service for CalWORKS participants.

RTS will provide free, same-day, employment-related transportation within Contra Costa County for eligible participants who are enrolled in the program. Service is available Monday – Friday 5 am – 8 pm, Saturday – Sunday 7 am – 6 pm.

- ◆ **Call your case manager at the Contra Costa County Employment and Human Services Department** for more information and enrollment.

Contra Costa Commute Alternative Network (CCCAN)

The Contra Costa Commute Alternative Network offers many incentives to ride transit, carpool or vanpool.

- ◆ **Call the Contra Costa Commute Alternative Network at 888-833-4499 or go to www.cccan.org** for general information.

Transit Incentive Program

Contra Costa County commuters who live or work in Contra Costa County are eligible to receive free transit tickets for use on all transit available in Contra Costa County.

- ◆ **Call for Transit Incentive Program information at 925-671-5246, 510-215-3008 or go to www.cccan.org.** Phone assistance is available Monday – Friday 8 am – 5 pm in English.

Carpool Incentive Program

New two-person or existing two-person carpools adding a new person are eligible to receive \$20 in UNOCAL gas scrip per person per month for up to two months. Carpoolers can either work, live or commute through Contra Costa County.

- ◆ **Call for Carpool Incentive Program information at 925-671-5246 or go to www.cccan.org.** Phone assistance is available Monday – Friday 8 am – 5 pm in English.

Carpool to BART Program

New carpoolers who carpool to BART are eligible to receive a \$20 BART pass and a \$20 gas coupon. Carpoolers can either work, live or commute through Contra Costa County.

- ◆ **Call for Carpool Incentive Program information at 925-671-5246 or go to www.cccan.org.** Phone assistance is available Monday – Friday 8 am – 5 pm in English.

Subsidy and Incentive Programs (continued)

Vanpool Incentive Program

New vanpool riders are eligible to receive half the cost of their fare for the first three months in their vanpool. Vanpool drivers who start new vanpools and keep them on the road for a year earn \$1,000. In both cases, the vanpool can either begin and/or end in Contra Costa County.

- ♦ **Call for Vanpool Incentive Program information at 925-973-2600 or go to www.cccan.org.** Phone assistance is available Monday – Friday 8 am – 5 pm in English or Spanish.

Guaranteed Ride Home Program

Employees who use transit, bicycles, carpools or vanpools to get to work and have an emergency, such as unscheduled overtime, personal or family illness or incur a rideshare vehicular breakdown are provided with a free taxi ride or rental car ride voucher.

- ♦ **Call for Guaranteed Ride Home Program information at 510-215-3035 or go to www.cccan.org.** Phone assistance is available Monday – Friday 8:30 am – 4 pm in English.

School Transportation Programs

The **School Access Program** offers complimentary ridematch referrals (SchoolPool), free bus tickets and bus route schedules to all public and private school children in the county (K-8).

College Commute Program is offered to students in all colleges or technical schools in Contra Costa County who currently drive alone to campus. CCCAN is offering \$40 in gas coupons for each college commuter willing to form a carpool or \$40 in transit tickets to try transit.

- ♦ **Call for School Transportation Program information at 925-671-5246 or go to www.cccan.org.** Phone assistance is available Monday – Friday 8 am – 5 pm in English.

Commuter Check[®]

Commuter Checks[®] are vouchers that can be applied to the purchase of tickets and passes on most Bay Area transit systems and vanpools. Employers purchase the vouchers in denominations of \$20, \$30, \$35 or \$45 and either give them to their employees as a tax-free benefit or allow employees to purchase them through pre-tax payroll deductions. This second option allows both employees and employers to realize tax savings.

- ♦ **Call Commuter Check[®] at 800-559-7909** to find out more about Commuter Check[®] and to request an information packet to give to your employer. Assistance is available Monday - Friday 8 am - 5 pm in English or Spanish.

Subsidy and Incentive Programs (continued)

Regional Transit Discount Card

The Regional Transit Discount Card provides substantially reduced fares on Bay Area bus, rail and ferry systems to qualified persons with disabilities and seniors 65 and older.

- ◆ **Call your local transit agency or paratransit service** to obtain an application for the card.
- ◆ **Go to www.transitinfo.org** for more information on the Regional Transit Discount Card.

TR@KS Smart Traveler Information Kiosks

Contra Costa County has many kiosks which feature real-time transportation information for the nine San Francisco Bay Area counties.

TR@KS Smart Traveler Information Kiosks:

Antioch	Library, 501 W. 18 th St.
Brentwood	EastBayWORKS Office, 120 Oak St.
Concord	Concord Commute Store, 2255 Salvio
Concord	EastBayWORKS Office, 1875 Willow Pass Rd.
Hercules	Employment & Human Services, 151 Linus Pauling Dr.
Lafayette	Library, 952 Moraga Rd.
Pittsburg	EastBayWORKS Office, 415 Railroad Av.
Pleasant Hill	Diablo Valley College - Student Union, 321 Golf Club Rd.
Pleasant Hill	Library, 1750 Oak Park Blvd.
Richmond	City Hall, 2600 Barrett
San Pablo	EastBayWORKS Office, 1510 International Marketplace
San Ramon	Center for Higher Education, 3159 Crow Canyon Pl.
San Ramon	Pacific Bell, 2600 Camino Ramon
Walnut Creek	Acalanes Adult Education, 1963 Tice Valley Bl.
Walnut Creek	Library, 1644 N. Broadway

- ◆ **Call Contra Costa Commute Alternative Network at 888-833-4499 or go to www.cccan.org for more information.**

Key Destinations Guide for Welfare to Work Locations

How to get to Contra Costa County Employment and Human Services offices, one-stop career centers, community colleges and other related sites on public transit.

All transportation is open to the public. Not all listed bus routes drop passengers directly in front of destinations. Some bus stops can be as far as two to four blocks away, but these routes may offer more direct travel. Please call the appropriate bus service for assistance with choosing the best bus route.

Contact numbers for bus services:

AC Transit:	817-1717 + press 1111
County Connection:	817-1717 + press 1113
Tri Delta Transit:	817-1717 + press 111551
WestCAT:	817-1717 + press 11153

Service Provider	Address and Phone number	Routes serving this location
Department of Employment and Human Services	www.ehsd.org	
Antioch	4545 Delta Fair Bl., 94509 925-412-3000	Tri Delta Transit – 380, 387, 391, 392, 393
Hercules	151 Linus Pauling Dr., 94547 925-262-7700	WestCAT – 15
Martinez	30 & 40 Muir Rd., 94553 925-313-7987	County Connection – 118 WestCAT – 30Z
Richmond	1305 MacDonald Av., 94801 510-412-3000	AC Transit – 73, LD
Family Service Centers		
Bay Point	3105 Willow Pass Rd., 94565 925-427-8200	Tri Delta Transit – 389
Richmond	1535-D Third St., 94801 510-374-7111	AC Transit – 76
Training and Employment Centers		
EastbayWORKS offices	www.eastbayworks.org	
• Brentwood	120 Oak St., 94513 925-516-0762	Tri Delta Transit – 391, 392, Brentwood Dimes-A-Ride
• Concord	1875 Willow Pass Rd., 94520 925-646-5555	County Connection – 110, 118
• Pittsburg	415 Railroad Av., 94565 925-439-4875	Tri Delta Transit – 70, 387
• Richmond Downtown	330 25 th St., 94804; 510-307-8014	AC Transit – 71, 73, 74
• Richmond Hilltop	1317 Hilltop Mall Dr., 94806	AC Transit – 72, 74, 376, LA

| 510-669-1455

| WestCAT – 18, 19, 30Z, J

Key Destinations (continued)

Service Provider	Address and Phone number	Routes serving this location
• San Pablo	1510 International Marketplace, 94806; 510-374-7440	AC Transit – 71, 72, 74, 78, 376
Community Colleges		
Contra Costa College	2600 Mission Bell Dr., San Pablo, 94806; 510-235-7800 www.contracosta.cc.ca.us	AC Transit – 69, 71, 72, 74, 76, 78, 376
Diablo Valley College	321 Gold Club Rd., Pleasant Hill, 94523; 925-685-1230 www.dvc.edu	County Connection – 102, 108, 109, 110, 118,
Los Medanos College	2700 E. Leland Rd., Antioch, 94565 925-439-2181 www.losmedanos.net	Tri Delta Transit – 380, 387, 388, 391, 392, 393
San Ramon Valley Center for Higher Education	3150 Crow Canyon Pl., San Ramon, 94583; 925-866-1822 www.che.net	County Connection – 121
Child Care Information and Services		
Contra Costa Child Care Council	www.cocokids.org	
• Antioch	3104 Delta Fair Bl., 94509 925-778-5437	Tri Delta Transit – 380
• Concord	2280 Diamond Bl., Ste. 500, 94520 925-676-5437	County Connection – 118
• Richmond	3065 Richmond Pkwy, Ste. 112, 94806; 510-758-5439	WestCAT – J
• San Ramon	2682 Bishop Dr., Ste. 110, 94583 925-830-0506	County Connection – 960, 970
• Child Health & Nutrition	1035 Detroit Av., Ste. 200, Concord, 94518; 925-676-6117	County Connection – 121, 960, 970
• Learning Institute	1035 Detroit Av., Ste. 200, Concord, 94518; 925-676-5442	County Connection – 121, 960, 970

TravInfo® 817-1717

Speed Dial Codes

TravInfo® provides San Francisco Bay Area travelers with a single source for current traffic, transit, paratransit and ridesharing information. TravInfo® is publicly funded, so the service is free (a local telephone charge may apply).

Once 817-1717 is dialed, use the speed dial codes listed below to quickly reach a transit operator. To get back to Main Menu, press * twice.

East Bay Transit Operators*

AC Transit	1111
Alameda Oakland Ferry	1114
Altamont Commuter Express	111555
Amtrak	111553
BART	11121
BART Elevator Status	11122
County Connection	1113
Dumbarton Express	111552
Golden Gate Transit	11151
Harbor Bay Ferry	111554
Livermore Wheels	11154
Richmond Ferry	111556
Tri-Delta Transit	111551
Union City Transit	11152
WestCAT	11153

South Bay Transit Operators*

Altamont Commuter Express	1125
Amtrak	1123
BART	11241
BART Elevator Status	11242
SamTrans & CalTrain	1122
VTA	1121

Peninsula Transit Operators*

Amtrak	1133
BART	11321
BART Elevator Status	11322
Dumbarton Express	1134
SamTrans & CalTrain	1131

San Francisco Transit Operators*

AC Transit	11451
Alameda/Oakland Ferry	11452
Amtrak	11454
BART	11431
BART Elevator Status	11432
Golden Gate Transit	1144
Harbor Bay Ferry	11455
Muni	11411
Muni Elevator Status	11412
Richmond Ferry	11456
SamTrans & CalTrain	1142
Vallejo Ferry Service	11453

North Bay & Solano County Transit Operators*

Amtrak	11553
Benicia Transit	1154
Fairfield/Suisun Transit & City Link	11551
Golden Gate Transit	1151
Napa Valley Transit/The VINE	11552
Petaluma Transit	115551
Santa Rosa City Bus	11554
Sonoma County Transit	1153
Vacaville City Coach	115552
Vallejo Transit Bus Service	11521
Vallejo Transit Ferry Service	11522

**To get back to Main Menu,
Press * twice.**

TravInfo® 817-1717

Speed Dial Codes (continued)

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East Bay Paratransit Operators*

AC Transit	1211
BART	12121
BART Elevator Status	12122
County Connection	1213
Livermore Wheels	1214
Tri Delta Transit	12151
Union City Transit	12152
WestCAT	12153

North Bay & Solano County Paratransit Operators*

Benicia Dial-A-Ride	12541
Fairfield/Suisun Paratransit	12542
Marin Whistlestop Wheels	1251
Napa Van Go	1252
Petaluma People Services Center	12531
Vacaville Paratransit	12543
Vallejo Paratransit	12544
Volunteer Wheels	12532

South Bay Paratransit Operators*

Santa Clara Outreach	122
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Peninsula Paratransit Operators*

San Mateo Ready Wheels	123
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San Francisco Paratransit Operators*

Intelitrans	124
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Paratransit Recorded Information*

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Carpool/Vanpool, Commuter Check & Spare the Air Operators*

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**To get back to Main Menu,
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